## Social Security Administration Important Information

SOCIAL SECURITY 6117 STATION ST PITTSBURGH PA 15206

Date: December 29, 2015



JACQUELYN BRENEA NJAI P.O. 10133 PITTSBURGH PA 15232-0133

Thank you for using Social Security's online services. On December 29, 2015, you successfully created an online account with the Social Security Administration. You can log in any time to www.socialsecurity.gov/myaccount with your username and password to access Social Security's online services.

Please keep your information safe. Do not share your password with anyone.

## Important Information

If you did not request an online account with Social Security, please contact us immediately at 1-800-772-1213 or visit your local Social Security office. If you are deaf or hard of hearing, our toll-free TTY number is 1-800-325-0778.

Social Security may use an Identity Services Provider to help verify your identity and protect your privacy when you register to do business with us online. When we verify your account, our Identity Services Provider may use information from your credit report to help confirm your identity. As a result, you may see a "soft inquiry" entry with the Identity Services Provider on your credit report. This entry shows that we made an inquiry at your request, and the date of that request. This soft inquiry will not appear on a credit report from any other provider.

Soft inquiries are not reported to lenders and do not affect your credit score. You do not incur any charges related to them. Soft inquiries appear only on a credit report issued to you and are generally removed from your credit report within 12 months.

Once you have registered for an online account, you will not create new soft inquiries when you log in to access our services.

For more information about our Identity Services Provider, please visit www.socialsecurity.gov/myaccount/verifyandprotectid.html



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## If You Have Questions

If you have questions, please:

- Visit our website at www.socialsecurity.gov to find general information about Social Security.
- Call us toll-free at 1-800-772-1213. We treat all calls confidentially. We can answer specific questions from 7 a.m. to 7 p.m., Monday through Friday. Generally, you'll have a shorter wait time if you call during the week after Tuesday. If you are deaf or hard of hearing, you may call our TTY number, 1-800-325-0778. You also may call your local office at 877-405-3575.
- Write or visit any Social Security office. If you plan to visit an office, you may call ahead to make an appointment. The office that serves your area is located at:

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If you live outside the United States, please contact any Social Security office or the nearest U.S. Embassy or consulate. If you live in the Philippines, contact the Veterans Administration Regional Office, Social Security Division, 1131 Roxas Boulevard, Manila. You may also write the Social Security Administration, P.O. Box 17775, Baltimore, Maryland, 21235-7775, USA.

Please have this letter with you if you call or visit an office. If you write, please include a copy of this letter. It will help us answer your questions.

Social Security Administration